

## Team Glam Detroit Service Contract

Bride: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Instagram: \_\_\_\_\_

Date of wedding: \_\_\_\_\_

Location where services are to be performed: \_\_\_\_\_

Bride must be ready by: \_\_\_\_\_

Bridal Party must be ready by: \_\_\_\_\_

Please fill out the number of people receiving hair and makeup below:

Makeup		Hair	
Bride:		Bride:	
Attendants:		Attendants:	
Flower girls:		Flower girls:	

Please read over our policies below.

### Terms and Conditions

#### Deposit

A \$180.00 non-refundable deposit is required along with this signed service contract. Your date is not reserved until deposit has been made.

This deposit will be used towards your Hair and Make-up Trial. If you cancel your trial within 48-hours of the scheduled trial time, you will forfeit your deposit. If you do not receive a Hair or Make-up trial it will go towards your Hair and Make-up services on the day of the event. Bride is responsible for setting up her Trial, although a trial is not mandatory, it is recommended. Bridal trials are typically scheduled during the week because weekends are usually booked with other on-site events. If Team Glam Detroit must cancel services and the Trial has not been completed, the deposit will be returned.

Deposits can be paid via **Venmo** or **Zelle**.

- **Venmo:** There will be a **2% fee on deposits made on Venmo** (\$2.00 for every \$100).

- Venmo username: @teamglamdetroit
- **Zelle:** If your bank uses Zelle, you can search via phone number: (248) 462-4800

## Final Payments

### ***For parties of 6 people or more:***

All day-of final payments must be collected before services begin and **must fulfill the total balance due of the entire party** (ex. Bridesmaids cannot pay their individual balances to individual stylists. The final payment must be one payment of the entire balance due).

If you wish to give gratuity to any of our stylists, we kindly ask you give it directly to the stylists (via cash or their personal Venmo accounts) and do not include it the final payment.

Final payments can be paid via **cash** or **check**:

- **Cash:** All cash payments must be collected and put into an envelope and given to the head stylist.
- **Check:** Please make your check payable to “Team Glam Detroit”

By initialing here \_\_\_\_\_, the Client/Bride that has a party of 6+ understands that final payment must be paid via cash or check only.

### ***For parties of 5 people or less:***

All day-of final payments must be collected before services begin and **must fulfill the total balance due of the entire party** (ex. Bridesmaids cannot pay their individual balances to individual stylists. The final payment must be one payment of the entire balance due).

If you wish to give gratuity to any of our stylists, we kindly ask you give it directly to the stylists (via cash or their personal Venmo accounts) and do not include it the final payment.

Final payments can be paid via **cash, check, or Venmo**:

- **Cash:** All cash payments must be collected and put into an envelope and given to the head stylist.
- **Venmo:** A one-time Venmo payment can be made for the entire balance due. Note, there will be a **2% fee on Venmo transactions** (\$2.00 for every \$100).
  - Venmo username: @teamglamdetroit
- **Check:** Please make your check payable to “Team Glam Detroit”

## Special Fees and Pricing

### Traveling Fees & Out-of-Town Events

We require at least 6 services when traveling to you. A travel fee is charged based on where your on-site wedding or event services are being performed. The fee is \$60 per stylist. Outside of a 30-mile radius or 45-minute travel time, please contact us for a travel quote. The traveling fee covers the cost of gas, mileage, and packing/transportation of tools. If your wedding or event is out of town, we require sleeping accommodations for the night before if your start time is in the morning. For out-of-town events/weddings, final payment is due the night prior to the event.

### **Parking**

In the event where Team Glam Stylists/Make-up Artists will need to pay for parking or valet accommodations, it will be added to your total invoice.

### **Holiday Pricing**

If your wedding/event takes place on a holiday, each service price will increase by \$15. This increase is to respect our stylists' sacrifice to take time away from their loved ones on a holiday.

### **Trials**

Trials are performed during the week because weekends are usually booked with weddings. Bride/Client must come with clean blown out hair. Any use of any styling tools (Flat irons) prior to trial will affect the final outcome, and stylist will not be held accountable. Please come with photos of inspiration that have similar texture to your hair. Please be fully transparent in your likes, dislikes and concerns in your first trial. If your concerns and adjustments aren't addressed in the first trial, you may request a re-trial for an additional \$85.

### **Additional Disclosures**

All formal styling services are done on DRY/CLEAN hair to achieve the best result. If a stylist needs to blow-dry a client's hair before a hair service, it will be an additional charge of \$25.00-\$40.00 based on thickness/length.

### **Liability**

All make-up, tools and products used will be in the most sanitary state as possible in between use. If client has any allergies to products this must be disclosed in advance in order to make any special accommodations. Team Glam will not be held liable for any allergic reactions, illness, or injuries.

### **Add on**

All add-on services that are being performed are based on Stylist/Make-up Artist availability and discretion.

### **Photos/Social Media**

By signing here, Bride/Client \_\_\_\_\_ gives Team Glam Detroit the authorization to publish any or all photographs from your wedding or event to be used for any publication, advertisement or social media posts for Team Glam Detroit.

### **Cancellations/Changes**

If in the event the contract needs to be cancelled or the number of services changes, it must be done at least 90 days prior to the event. If changes or cancellations are made within 89 days prior to the event, the Bride/Client is responsible to pay for the original agreed upon services. Bride/Client is responsible to pay for 100 percent of all services agreed upon on contract. Each stylist or artist that is assigned to the Bride/Client's event is blocking their schedule for that event, if it is cancelled or changed within 89 days prior to the event, the Bride/Client is responsible to pay for their time.

COVID-19 Scheduling Changes: If changes of bride/client booking need to be scheduled to another date due to covid restrictions we will do our best to accommodate the new date as long as we have it available. It's important for our brides to know that the same stylists and makeup artists may not be available on the rescheduled date for revised bookings. In this case a new trial can be purchased by bride/client and performed by their new TGD stylist + makeup artist.

If bride/client number of services decrease prior to 90 days bride/client will still be responsible to pay for services agreed upon on contract.

### **Client Delays**

If TGD artists/team arrive and clients/bridal party are not present or running late (more than 30 minutes), all clients may not be guaranteed service, but the total balance due will remain the same. Team members will not sacrifice their work and rush through a service due to tardiness on the client's part. We take pride in our work at Team Glam Detroit. If an emergency occurs, we will do our best to maneuver through the circumstances. We pride ourselves in scheduling more than enough time to give our clients a quality service.

By signing here, Client/Bride \_\_\_\_\_ understands it is their responsibility to be on-time in order for services to be fully completed, and if not, they are still responsible for full payment.

Team Glam Detroit has the ability to refuse service or void the contract at any point in time.

**By signing below, I certify that I have read, understand and comply to agree with all terms and conditions of this contract that apply to doing business with Team Glam Detroit.**

Client Name: \_\_\_\_\_

Signature : \_\_\_\_\_

Date: \_\_\_\_\_